CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 22nd day of February'2024

C.G.No.110/2023-24/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Sri. I. Srinivasulu Reddy, D.No.1263/1, Ramasamudram, B-Koduru, Kadapa District.

Complainant

AND

- 1. Dy. Executive Engineer/O/Porumamilla
- 2. Executive Engineer/O/Mydukur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 20.02.2024 in the presence of the respondents and complainant remained absent and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint during the vidyut Adalat at Porumamilla conducted on 04.01.2024 stating that he applied for agricultural service connection by paying necessary deposit amounts but the respondents did not release the service connection.



- **02.** The said complaint was registered as C.G.No.110/2023-24/Kadapa and notices were issued to the respondents calling for their response. The respondents submitted their response stating that due to non-availability of the material there is some delay in execution of the work and now the work was completed and service connection was released.
- **03.** Heard respondents through video conferencing. Complainant remained absent.
- **04.** The respondents produced copy of the letter Dt.19.02.2024 given by the complainant confirming the release of service connection. This Forum contacted the complainant through phone and he confirmed the release of service connection by the respondents and so also the letter Dt.19.02.2024 issued by him and he further reported no objection to close the complaint since purpose served. Hence, this complaint is closed. No order as to costs.
- **05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and

website the prescribed format is available in the vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 22nd day of February'2024.

Documents marked

For the complainant: Nil

For the respondents:

Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.